SERVICE PACKAGES

Cory's AUDIO VISUAL Est. 1953

Audio visual should just work. But when it doesn't, our team can relieve the worry of keeping your systems operating with maximum quality.

CORYAV.COM/SERVICE

- Proactive care
- Increased ROI
- Less interruptions
- Quality communication
- Timely responses
- Less downtime
- Experienced team

Standard — 6 months

Craftsmanship is guaranteed for 6 months
Response times may vary
Manufacturers' warranties are facilitated (as determined by manufacturer)
Labor charges apply outside of craftsmanship

Gold — 1-3 years

Craftsmanship is guaranteed for length of agreement
Priority response time (3-day onsite response, 4-hour phone response)
Manufacturers' warranties are facilitated (as determined by manufacturer)
All labor is included
Technical support by phone
Additional training for users (up to 3 per year)
Discounted rentals for loaner technology

Platinum — 1-3 years

Craftsmanship is guaranteed for length of agreement
Priority response time (24-hour onsite response, 2-hour phone response)
Manufacturers' warranties are facilitated (as determined by manufacturer)
All labor is included
Preventative maintenance (up to twice a year)
Unlimited technical support by phone
Additional training for users (up to three a year)
Complimentary critical equipment loaners

Other services are available by type of service and hourly pricing.